



ITP1020A Quick Reference Guide

Basic call features

To place a call:

- Lift the handset and dial the number.
- Press the **speaker** button and dial the number. Lift the handset when the party answers.
- Press a speed dial button.

To answer a call:

- Lift the handset.
- Press the **speaker** button

To end a call:

- Hang up the handset.
- Press the **speaker** button (if using the speaker).

To place a call on hold:

- Press the **Hold** button.
- To return to the call, press Hold again.

To redial the most recently dialed number:

- Lift the handset and press the **redial** button, or simply press the **redial** button to activate the speaker.

VOIP phone features

Phone book

Press **phonebook** button to enter setting menu, using **UP/DOWN** to select **phone book**. Press **OK**, then you can search, add, modify and delete call records.

Call history

Press **SET/OK** button to enter setting menu, using UP / DOWN to select **PhBook Settings**. Press **OK**, then you can select placing, deleting or saving missed call, received call and dialed call.

Volume control

While a phone call is in progress, press the **VOL+** key to increase the volume of handset and speaker, and press the **VOL-** key to lower the volume of handset and speaker. When using **speaker**, press **VOL+** key to increase the volume of ring and speaker, press **VOL-** key to lower the volume of ring and speaker.

Abbrdialplan (Speed Dial)

This is a table of 20 entries that will allow you to program phone numbers or "prefixes". When using this feature, you can enter specific number patterns, which when dialed will actually dial out different or addition digits. Once programmed there are no special buttons to press to initiate this feature.

For example: If you live in Northern Virginia, (area code 703), and you keep forgetting to



dial "1" when you are calling local calls, you can create an entry to allow you to compensate for when you forget the "1". To do this, your entry would have an index of "703" and an entry of "1703". Now when ever you dial 703 followed by the phone number, your Broadband Phone will dial 1703 and the phone number.

Use method:

- 1) Press 'SET/OK' to enter the main menu, and 'DOWN' to scroll to 'Advanced settings'.
- 2) Press 'SET/OK' to the submenu and 'DOWN' to select 'Use AbbrDialPlan';
- 3) Press 'SET/OK' and then input 1 and press 'SET/OK';
- 4) Press 'DOWN' to select 'Add AbbrDialPlan', press 'SET/OK' to add AbbrDialPlan.

M1—M8 Speed Dial

If M1-M8 has been programmed in the phonebook, then pick up the handset, press the appropriate button M1-M8, and the number will be automatically dialed out. If it hasn't been programmed, a warning will appear. Follow the prompts to program the number.

Call Duration Display

ITP1020A supports a call duration display for each call, letting you know how long you have been on each call.

Service features

Broadband Phone Calling Broadband Phone (On-Net Calling)

Every Broadband Phone will be assigned a Broadband Phone number. Broadband Phone users can call you directly by entering the number followed by '#' key.

Example: Simply pick up the Broadband Phone handset, after hearing dialing tone, dial 7707 123456#.

Broadband Phone Calling Regular Phone (Off-Net Calling)

Every Broadband Phone can call any land or mobile phone anywhere in the world. Please dial with the service provider's dialing rules.

Example 1: If an Indonesia service carrier's dialing rule: To call an Indonesia or other countries number, please first dial 002, and then country code (62 for Indonesia) then (city code) then the telephone number followed by '#' key.

Broadband Phone user calling a Indonesia Jakarta regular number 62 21 39830150 Pick up the Broadband Phone handset, dial 002 62 21 39830150#.

or Broadband Phone user calling a Indonesia mobile phone number 62 811 777888

Pick up the Broadband Phone handset, dial 002 62 811 777888#.

or Broadband Phone user calling a U.S/Canada regular number 213-000-0000.

Pick up the Broadband Phone handset, dial 002 1 213 000 0000#.

Regular Phone Calling Broadband Phone

This is an optional service. Only areas that provide Broadband Phone access numbers allow calls from a regular phone to Broadband Phone, for details please refer to 'Access Code Availability Schedules' on the Carrier Service page.



<http://www.InfoAsiaTelecom.com>

Caller Number Display

The LCD on your Broadband Phone will display incoming caller number, if available.

Balance Display

The LCD on you Broadband Phone will display your account balance. The balance will be displayed when the phone successfully login or when you connecting the dialed call or when you finished a call

Note: Please login my account to get the accurate balance. The balance displayed by your phone will only update when you make a call. If you add more money to your account online then your phone will not display the updated balance until you have made a call

Upgrade Indicator

When there is new version of software or new features, the server will ask the user whether they want to upgrade via the LCD display.

ITP1020A supports call forwarding, conference, voice mail and other additional features, Please apply to your service provider for these features, for example, you can login My Account to enable these features.

Call forwarding

There are two forms of forwarding. Offline forwarding which re-directs calls when your Broadband Phone is not logged in. Online forwarding takes place when your Broadband Phone is logged in and depends on the status of your Broadband Phone. There are 3 types of Online forwarding No Answer, Busy, and Always. When entering the number calls should be forwarded to, please follow your service provider's dialing rules.