



# Quality of Service

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QoS 1



# Contents

- Introduction
- QoS Mechanisms
- QoS Architecture

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## Definitions

- ❑ **What is Quality of Service (QoS)?**
  - ➔ describes absolute, quantifiable level of network behavior (e. g. 5Mbps of bandwidth, 100ms delay)
  - ➔ per- application, per- connection, per- flow granularity
- ❑ **What is Class of Service (COS)?**
  - ➔ sort all traffic (flows) into a few groups
  - ➔ treat groups with relative level of service
  - ➔ per- group/ class granularity



## QoS Examples

- ❑ **Examples**
  - ➔ IP network - RSVP/Integrated service (IntServ)
  - ➔ ATM network
- ❑ **Characteristics**
  - ➔ “Hard “ guaranteed at
    - RSVP/IntServ provides per-flow guarantee
    - ATM provides per-VC guarantee



## Term Definitions

### □ Flow

- IntServ: distinguishable stream of related datagrams that results from a single user activity and requires the same QoS
- RSVP: Destination IP and Protocol
- DiffServ: Source IP, Destination IP, Source port, Destination port, Protocol

### □ VC/VP

- Virtual Circuit/ Virtual Path
- Decided after the signaling process
- Tag for switching
- Address is used for signaling and forwarding path establish



## COS Examples

### □ Examples

- IP TOS
- IP DiffServ

### □ Characteristics

- “Soft” guarantee at per-class base



## QoS Mechanisms

- Traffic Conditioner**
  - Classifier
  - Dropper/Shaper
- Queue Management**
- Scheduler**

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## Classifier

- Determine the class/flow of packet based on the class/flow definition**
- Mechanisms for classifier**
  - Linear search and caching
  - Content addressable memory
  - Tree search
  - Hashing function

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# Content Addressable Memory

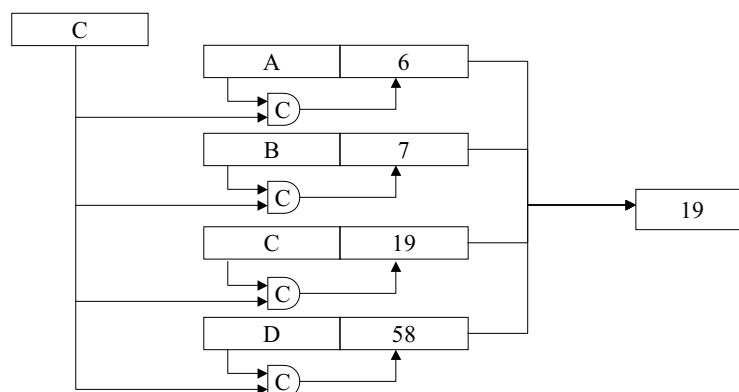
- Pure hardware solution
- Parallel search all stored entries
- Advanced CAM can provide mask for search
  - Priority setting for conflict resolution

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# What is CAM?

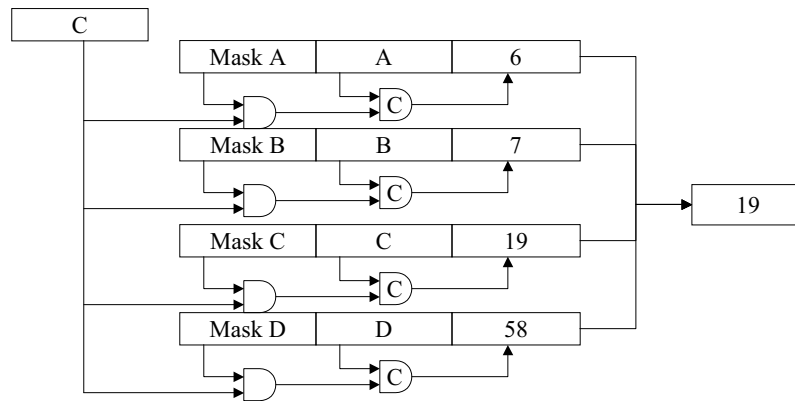


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## What is Ternary CAM?



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## Ternary CAM

- ❑ **Store words with three-valued digits**
  - ➔ 0, 1, 'x' (wildcard)
- ❑ **Stored position represents the priority**
  - ➔ Multiple-match may occurred at ternary CAM
  - ➔ Priority to resolve the multiple matching problem

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# Tree Search

- ❑ Based on each prefix to construct a searching tree
- ❑ Go through the tree and end with the search result
- ❑ Improvements
  - ➔ Extend tree to array for speed-up
  - ➔ Compress tree to reduce space requirement
- ❑ Facing multiple path selection problem when apply to layer4 lookup

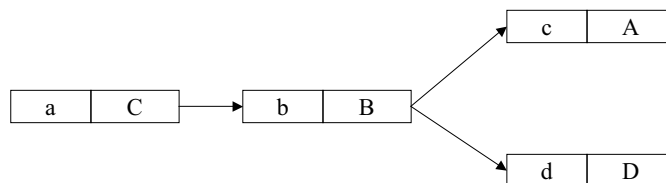
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# Tree Search Example

a.b.c.x	A
a.b.x.x	B
a.x.x.x	C
a.b.d.x	D



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## Hashing Function

- Transfer search key into hashing result**
  - $H(X) = Y$
  - $X$  may be MAC address, IP address or anything required
  - $X$  has more bits than  $Y$
- Using the hashing result to identify the record position**
- Store the search key for collision checking**
- Fast but collision may occur**

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## Classes of Hashing Function

- Assumes: key  $j$  bits, hashing result  $i$  bits**
- Bit extraction hashing functions**
  - Selecting  $j$  bits out of the  $i$  bits
- Hashing Functions from XOR method**
  - Such as  $h(x) = (x_1 \text{ xor } x_5)(x_2 \text{ xor } x_6)(x_3 \text{ xor } x_7)(x_4 \text{ xor } x_8)$
- Hashing functions from the class  $H_3$** 
  - Based on  $Q$ , which is  $i \times j$  Boolean matrices
  - Hashing result =  $Q \times \text{Key}$
  - $H_q(x) = x(1)q(1) \text{ xor } x(2)q(2) \text{ xor } \dots \text{ xor } x(i)q(i)$

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## Policing/Shaping

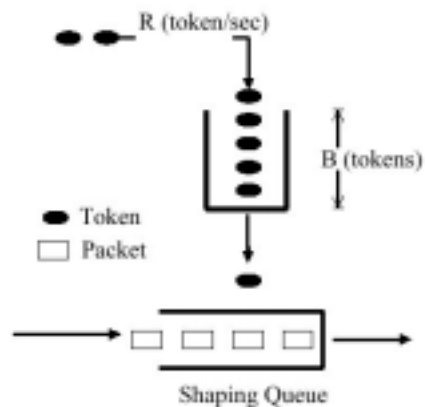
- Based on token-bucket or leaky-bucket
- Meter measures the traffic characteristics
- Policing checks conformance to a configured (or signaled) traffic profile
  - Data passed when in-profile
  - Dropping or shaping when out-of-profile

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## Leaky Bucket



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## Leaky Bucket Parameters

### ❑ Parameters

- Token arrival rate : Allowed average packet arrival rate
- Token queue size : Allowed burst size
- Packet queue size : Packet number allowed for shaping

### ❑ Dropper

- Zero packet queue size

### ❑ Shaper

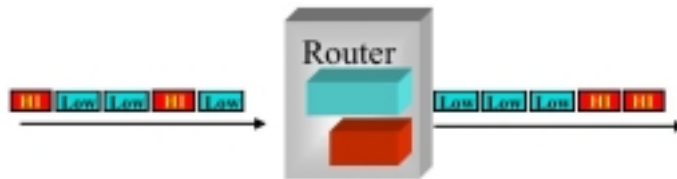
- Non-zero packet queue size

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## Queue Scheduling



- ❑ **Traditional FIFO queuing provides no service differentiation and can lead to network performance problems**
- ❑ **IP QoS requires routers to support (some form of) queue scheduling and management to prioritize outbound packets and control queue depth (minimize congestion)**

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## Why Queue Management?

### Full Queues are problematic

- New connections cannot get thru (called Lock-Out)
- All packets from existing flows are dropped resulting in across-the-board TCP slow-starts (called Global Synchronization)
- Can't handle bursts of traffic

### RED (random early detection) is a queue management solution

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## Queue Management Scheme

### RED

- Random Early Detection
- Drop packet before queue is full
- Derived from TCP flow control characteristic

### RIO

- RED with in-profile/out-of-profile awareness

### TSW

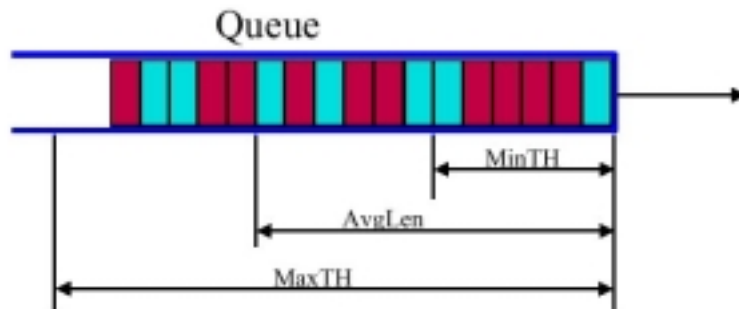
- Time-sliding window
- Provide a smooth estimate of the TCP sending rate

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## Random Early Detection



- Dropping decision based on Average Queue Length

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## TCP Flow Control

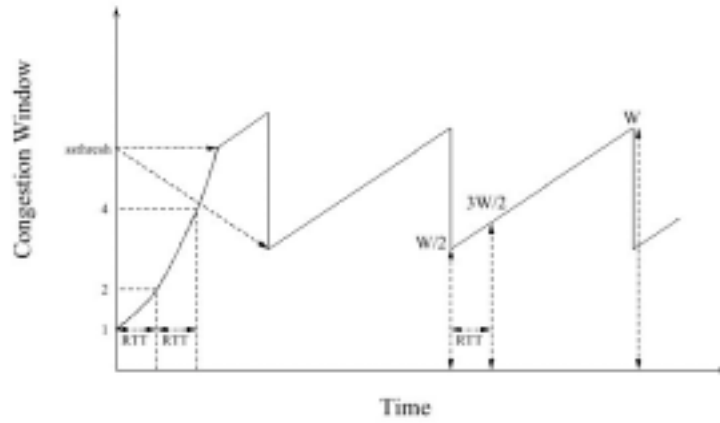
- Sliding window flow control
- Accumulated acknowledgement
- Duplicate ACK to indicate packet loss
- Packet loss represents the occurrence of congestion
- Reduce the window size when congestion is detected

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# TCP Flow Control Figure

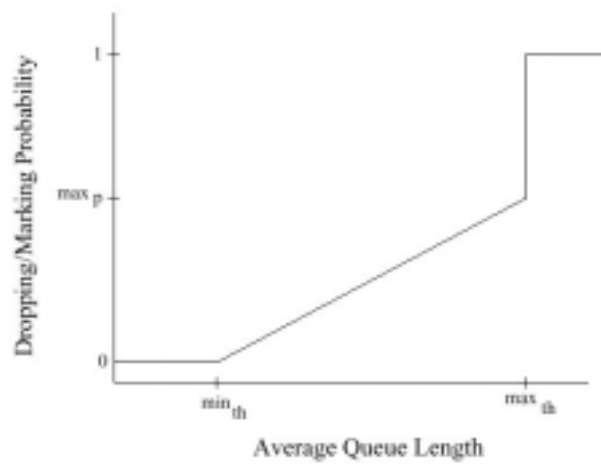


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# Rough Description



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## General Algorithm

For each packet arrival

Calculate the average queue size  $avg$

If  $min_{th} \leq avg < max_{th}$

calculate probability  $P_a$

with probability  $P_a$

mark the arriving packet

Else if  $max_{th} \leq avg$

mark the arriving packet

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## Pa Calculation

$$P_b \leftarrow \max_p (avg - min_{th}) / (max_{th} - min_{th})$$

$$P_b \leftarrow P_b \cdot PacketSize / MaximumPacketSize$$

$$P_a \leftarrow P_b / (1 - count \cdot P_b)$$

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## Queue Length Calculation

□ Low-pass filter is an exponential weighted moving average (EWMA)

$$\rightarrow avg = (1 - w_q)avg + w_q q$$

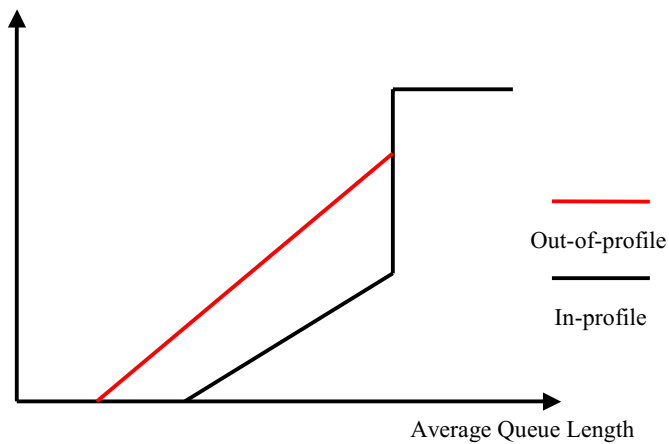
→ If  $w_q$  too large unable to filter out transient congestion

→ If  $w_q$  too small,  $avg$  is not a reasonable reflection of the current average queue size



## RIO Algorithm

Dropping Probability





## Time-sliding window

- Rate estimator and tagging packet as *out* when estimated rate larger than threshold**
- Initially**
  - Win\_length = a constant
  - Avg\_rate = connection's target rate
  - T\_front = 0
- Upon each packet arrival**
  - Bytes\_in\_TSW = Avg\_rate \* Win\_length
  - New\_bytes = Bytes\_in\_TSW + pkt\_size
  - Avg\_rate = New\_bytes / (now - T\_front + Win\_length)
  - T\_front = now

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## Scheduler

- Weighted Round Robin**
- Deficit Round Robin**
- Weighted Fair Queuing**
- Class Based Queue**

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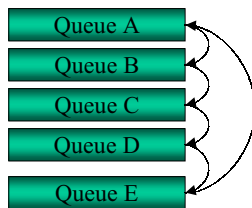




## Round Robin Scheduling

### □ Round Robin

- A server process circularly and repeatedly visits a number of clients and performs one job for each of them that has such a need at the time of the visit
- Fair to each client with identical packet size



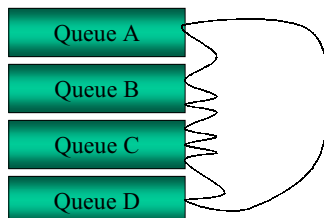
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## Weighted Round Robin

- Provide different service instead of fair service
- Some queues are serviced more than one time in a cycle



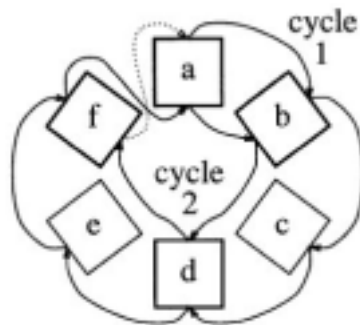
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## Weighted Round Robin

- ❑ **Make the visit more smooth among clients**



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## Fair Queuing

- ❑ **Objectives**
  - fair access to bandwidth and resources in routers
  - no one flow shall receive more than its fair share
- ❑ **Assume queues are serviced in a bit-by-bit round robin (BR) fashion**
  - transmit one bit from each queue
  - But one cannot interleave bits from different queues

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## Weighted Fair Queue

- Provide more than fair-share of the bandwidth**
- WFQ is work-conserving**
  - Router will always transmit packets if they are present in the queue – link is never idle
- What is non-work-conserving?**
  - Even the queue has packet to send when the output port is idle, packets may stay at the queue instead of transmission
  - For delay and jitter requirement

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## WFQ Algorithms

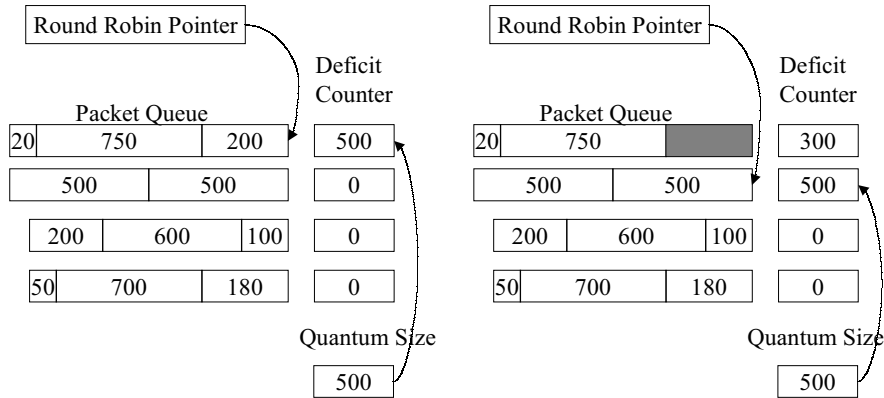
- Deficit Round Robin (DRR)**
- Virtual Clock**
- Packet-by-packet Generalized Processor Sharing (PGPS)**
- Self-Clocked Fair Queueing (SCFQ)**

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## Deficit Round Robin



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## Time Division Multiplexing

- Guaranteed service rate and service delay
- Service time of each packet is known at the packet arrival time
- Bandwidth waste when packet not arrived on time



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## Virtual Clock Characteristics

- Achieve fairness and bounded delay service when all links are full of data traffic
  - All packet received the same service time as TDM does
- Unused bandwidth will be accumulated for latter use
- Not fair for other link
- Sorting is required for selecting the link to be serviced next

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## PGPS

$$F_i^0 = 0$$

$$S_i^k = \max\{F_i^{k-1}, V(a_i^k)\}$$

$$F_i^k = S_i^k + \frac{L_i^k}{\phi_i}$$

$V(a_i^k)$  is update every time packet arrived

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## PGPS Characteristics

- Avoid the bandwidth accumulation weakness of Virtual Clock Algorithm**
  - The no-used bandwidth will be used by other link
  - The silence link will get its fair-share when become active
- Centralized virtual clock is required**
- Sorting is still required**

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## SCFQ

$$\hat{F}_k^0 = 0$$

$$\hat{F}_k^i = \frac{1}{r_k} L_k^i + \max(\hat{F}_k^{i-1}, \hat{v}(a_k^i))$$

$$\hat{v}(t) \cong \hat{F}_l^j, \hat{s}_l^j < t \leq \hat{d}_l^j$$

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## SCFQ Characteristics

- Avoids the centralized virtual clock maintenance required by PGPS**
  - Simpler the implementation
  - Reduce the level of delay guarantee
- Sorting is still required**

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## Link Sharing

- Requirement for link-sharing**
  - Share bandwidth on a link between multiple organizations
  - Share bandwidth on a link between different protocol families
  - Share bandwidth on a link between different traffic types
- Link-sharing goal**
  - Rough quantitative bandwidth commitment by the network
  - When some class is not using its allocated bandwidth, the distribution of the 'excess' bandwidth among the other classes should follow some appropriate guideline

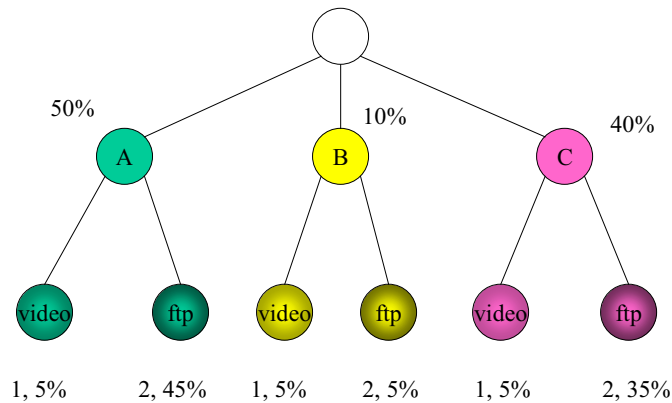
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## Class-Based Queueing



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## QoS Architectures (I)

### ❑ Integrated Services (IntServ)

- Internet service model that includes best-effort service, real-time service, and controlled link sharing
- RFC1633

### ❑ Resource ReSerVation Protocol (RSVP)

- Provide receiver-initiated setup of resource reservations for multicast or unicast data flows, with good scaling and robustness properties
- RFC2205, RFC2208, RFC2209

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## QoS Architectures (II)

### Differentiated Services (DiffServ)

- Enable scalable service discrimination in the Internet without the need for per-flow state and signaling at every hop
- A variety of services may be built from a small, well-defined set of building blocks which are deployed in network nodes
- RFC2474, RFC2475, RFC2597, RFC2598



## Traditional Architecture

- Best-effort architecture
- No service guarantee
- No signaling requirement
- Users send as much as they want
- Networks service as much as they can
- Simple FIFO, drop tail
- Drawback
  - Hard to achieve real-time requirement
  - Hard to give different service quality based on different billing level



## Integrated Services

- ❑ **Extend the best-effort architecture**
  - An extended service model, IS model
  - A reference implementation framework
- ❑ **Assumptions**
  - Resources (e.g., bandwidth) must be explicitly managed in order to meet application requirements
    - Resource reservation
    - Admission control
  - Use the Internet as a common infrastructure

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## IntServ Framework

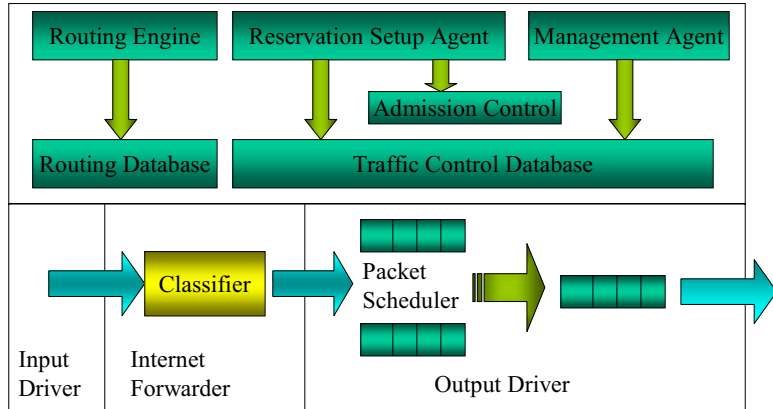
- ❑ **Components**
  - Packet scheduler
  - Admission control routine
  - Classifier
  - Reservation setup protocol
- ❑ **Traffic control components to provide QoS**
  - Packet scheduler
  - Admission control routine
  - Classifier

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# IntServ Reference Model

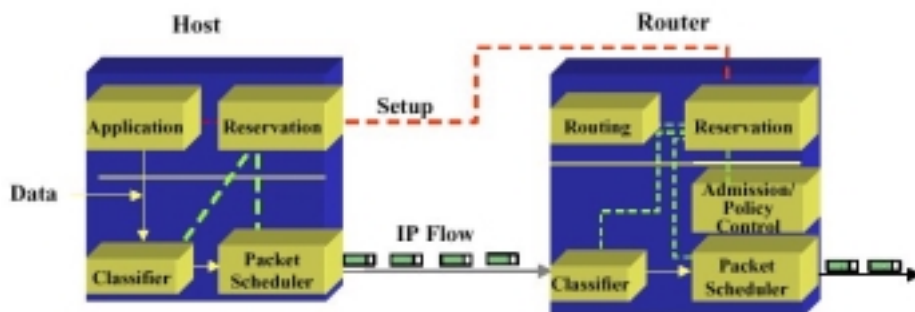


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# IntServ Model



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## QoS Requirements

- ❑ **The only quantity are bounds on the maximum and minimum delays**
- ❑ **Classes of applications**
  - ➔ **Real-time applications**
    - Applications needs the data in each packet by a certain time and, if the data has not arrived by then, the data is essentially worthless
  - ➔ **Elastic applications**
    - Applications will always wait for data to arrive

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## Link-Sharing Examples

- ❑ **Multi-entity link-sharing**
  - ➔ Shared among organizations
- ❑ **Multi-protocol link-sharing**
  - ➔ Shared among defined protocol groups
- ❑ **Multi-service sharing**
  - ➔ Shared among defined applications

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## Admission Control

- The decision about resource availability**
- Require the router understand the demands that are currently being made on its assets**
- Traditional way**
  - Remember the service parameters of past requests and make a computation based on the worst-case bounds on each service
- Recent proposal for better link utilization**
  - Measure the actual usage by existing packet flows and use this measured information for admission control

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## IntServ Components

- Reservation Protocol – RSVP**
- Traffic Control:**
  - Admission/Policy Control – Determines if QoS request can/should be granted
  - Classifier – maps packets to a service class by looking at contents of IP header
  - Packet Scheduler – forwards packets based on service class using sophisticated queuing mechanisms (e. g. WFQ)

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## Resource Reservation Protocol (RSVP)

### RSVP Flow:

- PATH messages mark path and deliver sender and path QoS information to receiver
- RESV messages flow upstream towards sender and lay down QoS state
- soft state so PATH and RESV refresh messages flow periodically

### RFC2205

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## RSVP Attributes

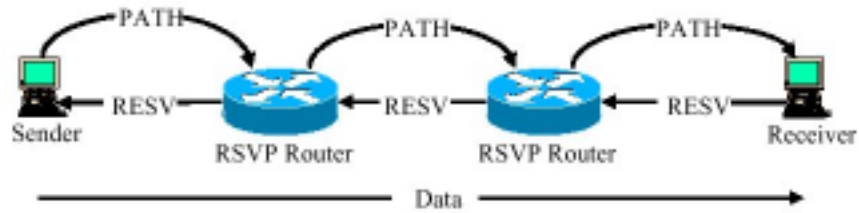
- Make resource reservation for both unicast and many-to-many multicast
- Make reservations for unidirectional data flows
- Receiver-oriented
- Maintains “soft” state in routers and hosts
- Not routing protocol but depends on routing protocol
- Provides several reservation models or styles

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## RSVP Flow



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## Reservation Model

- ❑ **Flowspec is a reservation request include**
  - ➔ Rspec: defines the desired QoS
  - ➔ Tspec: defines the data flow
- ❑ **Reserve request actions**
  - ➔ Make a reservation on a link
  - ➔ Forward the request upstream

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## Reservation Styles

- ❑ **Session is a data flow with a particular destination and transport-layer protocol**
  - ➔ Transport-layer contains protocol and destination port
- ❑ **Concerns the treatment of reservations for different senders with the same session**
- ❑ **Three styles are defined**
  - ➔ Wildcard-filter style (WF)
  - ➔ Fixed-filter style (FF)
  - ➔ Shared explicit style (SE)

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## RSVP Style Definition

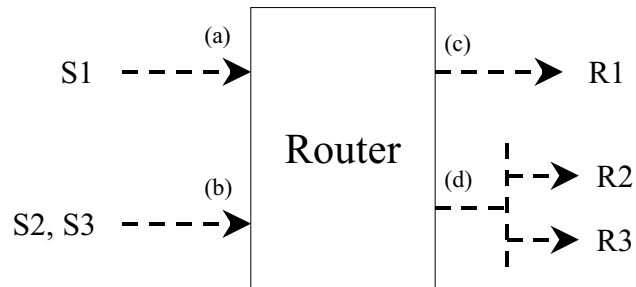
Sender Selection	Reservation	
	Distinct	Shared
Explicit	Fixed-Filter (FF) Style	Shared-Explicit (SE) Style
Wildcard	None defined	Wildcard-Filter (WF) Styles

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## RSVP Example Configure



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## WF Reservation Example

Sends		Reserves		Receives	
WF(*{4B})	a	c	*{4B}	c	WF(*{4B})
WF(*{4B})	b	d	*{3B}	d	WF(*{3B}) WF(*{2B})

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## FF Reservation Example

Sends		Reserves		Receives	
$FF(S1\{4B\})$	a	c	$S1\{4B\}$ $S2\{5B\}$	c	$FF(S1\{4B\}, S2\{5B\})$
$FF(S2\{5B\}, S3\{B\})$	b	d	$S1\{3B\}$ $S3\{B\}$	d	$FF(S1\{3B\}, S3\{B\})$ $FF(S1\{B\})$

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## SE Reservation Example

Sends		Reserves		Receives	
$SE(S1\{3B\})$	a	c	$(S1, S2)\{B\}$	c	$SE((S1, S2)\{B\})$
$SE((S2, S3)\{3B\})$	b	d	$(S1, S2, S3)\{3B\}$	d	$SE((S1, S3)\{3B\})$ $SE(S2\{2B\})$

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## Differentiated Services

- ❑ **Uses edge-based packet-marking, local per-class forwarding behaviors and network provisioning to support multiple service levels over an IP-based network**
- ❑ **DiffServ concepts:**
  - ➔ DiffServ codepoints (DSCP) in packet header indicate how packet should be serviced at each hop
  - ➔ DSCP marked at ingress based on analysis of packet
  - ➔ Intermediate routers/switches service the packets based on the codepoints

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## Why DiffServ?

- ❑ **Simpler than RSVP/IntServ or ATM**
  - ➔ no signaling or per-flow state to maintain in network
  - ➔ Scalable!!
- ❑ **No change to applications**
- ❑ **Efficient for Core Routers**
  - ➔ couple of bits indicate forwarding treatment
  - ➔ difficult “high touch” work done at the network edge
- ❑ **Interior Network Independence**
  - ➔ can be IP, ATM, Frame Relay, MPLS, mixture, etc.
- ❑ **Different packet handling services and mappings possible:**
  - ➔ Service class indicator (e.g. premium and best-effort)
  - ➔ Congestion Control – low priority packets are discarded first

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## DiffServ Philosophy

- Push complex/ heavy tasks to edges**
  - Traffic conditioning
    - Marking, metering, policing, shaping
- Make the core case fast**
- Assume core is secure**
  - Marking is trusted
- Use PHBs as building blocks for E2E service**
  - Myth alert!

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## DiffServ Definitions

- Service – what is sold and delivered to customer**
- DiffServ Codepoints (DSCP) – bits in packet header that define the PHB the packet will receive**
- Per-Hop Behavior (PHB) – Externally observable forwarding treatment that packets with the same DSCP receive from a network node**
- Behavior Aggregate (BA)– group of packets with the same DSCP crossing a link in a particular direction**

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## DiffServ Definitions

- MF Classifier** – examines multiple fields in packet header
- BA Classifier** – examines just the DSCP in packet header
- Traffic Conditioning** – functions such as policing, marking, metering, shaping performed at network edge
- DS Boundary Device** – positioned at ingress or egress of DS domain
- DS Interior Device** – operates in the core of a DS domain

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## DiffServ SLA/TCA

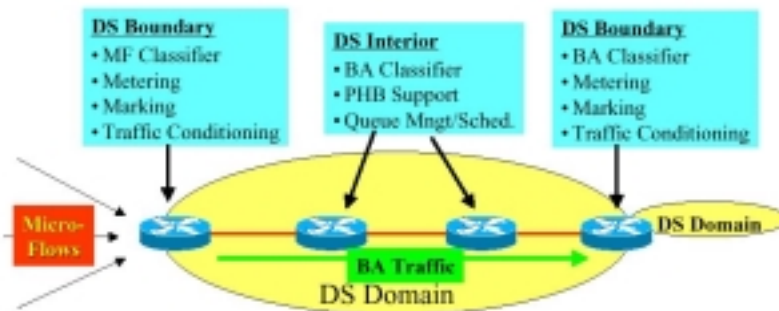
- Traffic Conditioning Agreement (TCA):** an agreement specifying classifier rules and any corresponding traffic profiles and metering, marking, discarding and/ or shaping rules which are to apply to the traffic streams selected by the classifier.
- Service Level Agreement (SLA):** a service contract between a customer and a service provider that specifies the forwarding service a customer should receive. A customer may be a user organization (source domain) or another DS domain (upstream domain). A SLA may include traffic conditioning rules which constitute a TCA in whole or in part.

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## DiffServ Network



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## DS-field Format



- Differentiated Services Codepoint (DSCP)**
  - ➔ used to select the service (PHB) the packet will receive at each DS-capable node
- formerly the IPv4 TOS and IPv6 Traffic Class fields**
- 6 bits for DSCP, 2 bits are currently undefined (ECN??)**
- RFC2474**

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## DSCP Marking

- Client may mark DiffServe Code Point (DSCP) and may also mark 802.1P**
- Layer 2 switch may mark 802.1P**
- 1st DiffServ router may mark DSCP using**
  - 802.1P marking, VLAN, physical port, IP source/destination addresses, IP protocol, TCP/UDP source/destination ports
- Boarder router may mark/ re-mark DSCP(using above criteria)**

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## DiffServ PHBs

- Default - best effort**
- Expedited Forwarding (EF)**
  - low delay, latency, jitter service
  - RFC2598
- Assured Forwarding (AF)**
  - 4 “relative” classes of service
  - 3 level of dropping precedence in each class
  - RFC2597

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## EF PHB Definition

- ❑ **EF PHB ensures a minimum departure rate**
  - Independently of any other traffic attempting to transit across the node
  - DSCP: “101110”
- ❑ **EF PHB can be used to build a low loss, low latency, low jitter, assured bandwidth, e2e service through DS domains**
  - Because it ensures that BA sees no (very small) queues. The aggregate’s max arrival rate is less than that aggregate’s min departure rate
  - Strict policing at DS domain boundary (excess of contract must be dropped!!!)
  - Drops on the ingress policer and in the EF-PHB within the DS domain indicate either denial of service attack or wrong configuration.

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## EF PHB Behavior

- ❑ **The departure rate of the aggregate's packets from any diffserv node must equal or exceed a configurable rate**
- ❑ **The configured minimum rate MUST be settable by a network administrator**
- ❑ **If EF received unlimited preemption, rate limiter must be implemented**
  - Priority queue is the example of unlimited preemption

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## AF DSCP Definition

### AF Class

- Class1: DSCP 001dd0
- Class2: DSCP 010dd0
- Class3: DSCP 011dd0
- Class4: DSCP 100dd0

### Dropping precedence (dd part)

- 01: Low drop priority
- 10: Medium drop priority
- 11: High drop priority

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## AF PHB Definition

- Offer different levels of forwarding assurances for IP packets received from a customer DS domain
- 4 independently forwarded AF classes
- Within each AF class, 3 levels of drop precedence
  - Within each AF class, RED-like buffer management is used to implement drop precedence

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## Assured Level

- How much forwarding resources has been allocated to the AF class that the packet belongs to**
- What is the current load of the AF class and in case of congestion within the class**
- What is the drop precedence of the packet**

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## AF Service Requirement

- Implement all four general use AF classes**
  - Different class packets are serviced independently
- Allocate a configurable, minimum amount of forwarding resources to each AF class**
  - Resources contain buffer space and bandwidth
- At least two different levels of loss probability**
- Must not reorder packets belong to the same microflow**

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## Other Codepints

- Best-effort**
  - DSCP: 000000
- Class Selector**
  - DSCP: xxx000
- Network control traffic**
  - DSCP: 11x000

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## DiffServ Routers

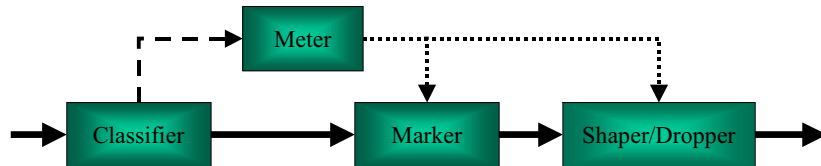
- Edge router**
  - At the edge of the DS domain
  - Contains meter, classifier, DSCP marker and shaper/dropper
- Interior router**
  - Inside of the DS domain
  - Contains DS classifier and PHB provider

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## DiffServ Edge Router



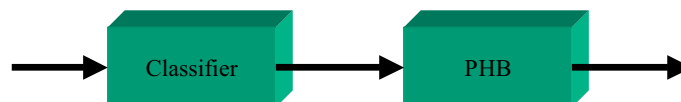
- Classifier – MF or BA
- Meter – Measures traffic against profile
- Packet Marker – Marks DSCPs
- Shaper/ Dropper – Traffic Conditioners

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## DiffServ Interior Router



- Classifier – BA only
- PHB – supported by queue management/scheduling techniques

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## DiffServ Configuration

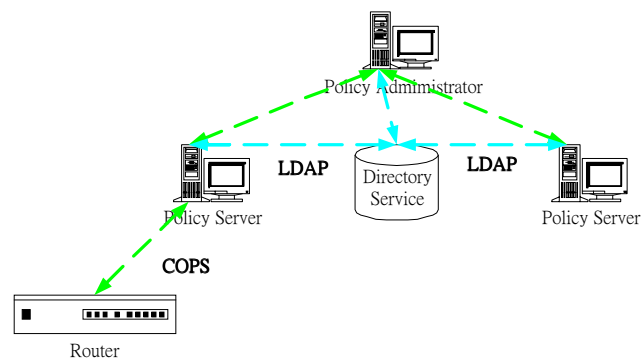
- Manual setting
- Provided by policy server
  - ➔ Policy Application defines the rules, filters, etc. of DiffServ services Client
  - ➔ LDAP – Lightweight Directory Access Protocol
  - ➔ COPS – Common Open Policy Service Protocol

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## Configuration Model



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## LDAP Overview

- Protocol elements are carried directly over TCP or other transport protocol**
- Many protocol data elements are encoding as ordinary strings**
- Lightweight Basic Encoding Rules (BER) encoding is used**

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## LDAP Protocol Model

- One of clients performing protocol operations against servers**
  - Client transmits a protocol request describing the operation to be performed to a server
  - Server performs necessary operation on Directory
- No synchronous behavior are required**
  - Requests and responses for multiple operations may be exchanged by client and servers in any order

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## LDAP Operations

- Bind/Unbind**

- Protocol session initial related operation

- Search**

- Modify/Add/Delete**

- Modify RDN**

- Change the last component of the name of an entry

- Compare**

- Abandon**

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## COPS Protocol

- Common Open Policy Service**

- Client-server protocol

- Outsource policy decisions to an external server

- Exchange policy information between a policy server (Policy Decision Point or PDP) and its clients (Policy Enforcement Points or PEPs)**

- Begin with a simple but extensible design**

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## COPS Characteristics

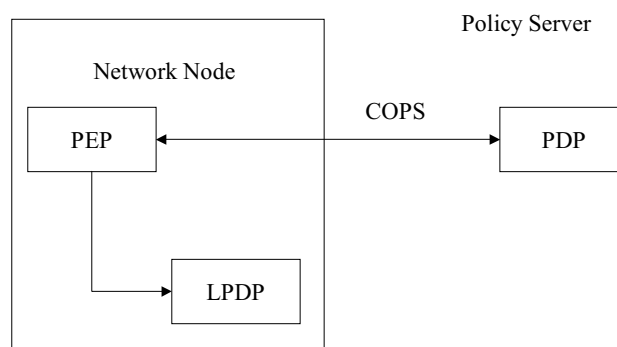
- ❑ **Employ a client/server model**
- ❑ **Use TCP as its transport protocol**
- ❑ **Created for the general administration, configuration, and enforcement of policies**
- ❑ **Provide message level security**
- ❑ **Stateful in two main aspects**
  - ➔ Request/Decision state is shared between client and server
  - ➔ State from various events may be inter-associated
- ❑ **Allow the server to push/remove configuration information to the client**

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## COPS Basic Model



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## Why Would DiffServ Succeed?

### Market Maturity

- Different era, customers, demands
- More sophisticated equipment

### Manageability & Provisioning

- ISP Peering (vs. exchange point)
- Policy based network management
- Automation of provisioning